

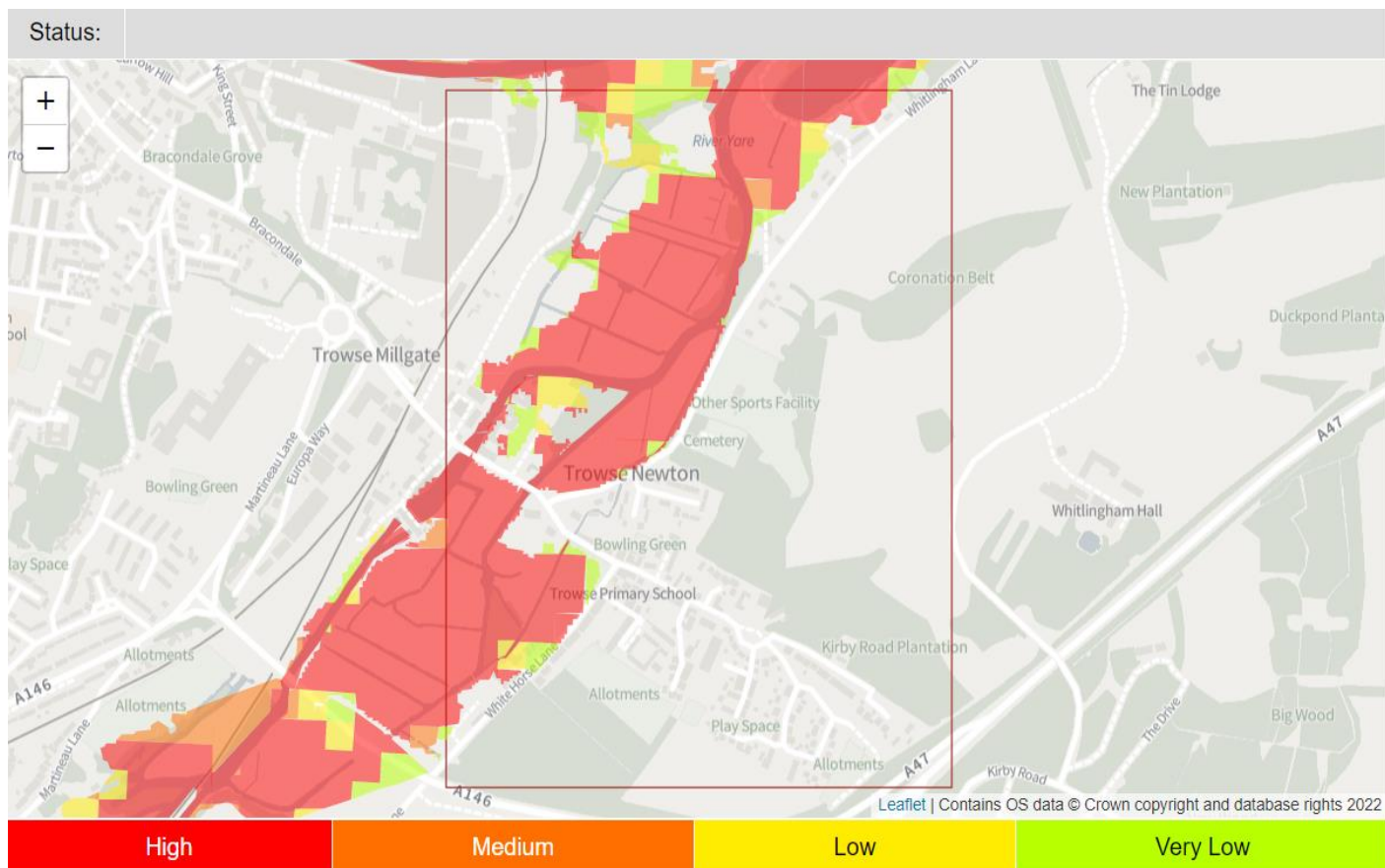
TROWSE PARISH COUNCIL

FLOOD EMERGENCY PLAN

Contents:

1. Locations at risk of flooding
2. Equipment needed
3. Actions flowchart
4. Local Volunteers
5. Vulnerable residents
6. Important phone numbers

1. Locations at risk of flooding.



Locations at risk of flooding	Trigger Level	Actions
Russell Terrace Area 1	Water level half way across common, between water course and White Horse Lane.	Alert residents and issue Floodsax.
White Horse Lane including White Horse Mews and The Paddock (common side) Area 2	Water level a third of the way across the common, between water course and White Horse Lane or reports of high water from property owners.	Alert residents and issue Floodsax.
St Andrews Church Area 3	Water rising over the church meadow side of the common and/or from the Yare tributary North side of church.	Alert Vicar and remove any perishable items from church if possible. Issue Floodsax.
Copperdot Dance Studio Area 3	Water rising over the church meadow side of the common and/or from Yare tributary North side of church.	Alert Rachel Brookings and remove any perishable items if possible. Issue Floodsax.
Whitlingham Lane Area 4	Water rising on the water meadow, Norwich side of Whitlingham Lane.	Alert residents on Whitlingham Lane. Issue Floodsax.
Newton Close Area 4	Water rising from the ditch on the common.	Alert residents on Newton Close. Issue Floodsax.

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2. Equipment needed.

Location	Equipment needed	Time
Russell Terrace	Floodsax	Can be sourced in 30 minutes
White Horse Lane Including White Horse Mews and The Paddocks	Floodsax	Can be sourced in 30 minutes
St Andrews Church	- Lifting equipment for heavy furniture -Storage (possibly Manor Rooms) -Floodsax	Floodsax can be sourced in 30 minutes but will take longer to arrange lifting equipment and storage. Allow 2 hours
Copperdot Dance Studio	-Lifting equipment for heavy furniture -storage (possibly Manor Rooms) -Floodsax	Floodsax can be sourced in 30 minutes but will take longer to arrange lifting equipment and storage. Allow 2 hours
Whitlingham Lane	Floodsax	Can be sourced in 30 minutes
Newton Close	Floodsax	Can be sourced in 30 minutes

Keys for Parish Council locked container are held by:

Cllr Morgan Haynes: 16 Newton Close. Tel: 07757 697221

Cllr Heather Bowers: Wayside, The Street, Trowse. [Tel: 07522 536615](tel:07522536615)

Cllr Rebecca Long: The School House, White Horse Lane. Tel: 07763 988713

Kate Leggett: Tel: 07754 196122 Home: 01603 788494

3. Actions flowchart and who does the task.

<p>Residents, Councillors and Parish Clerk to check flood alerts and contact those who may be affected on a door-to-door basis. Roads to be divided up ahead of time to ensure all residents are informed and nobody is missed. See Areas 1-4 above.</p> <p>Councillors/Parish Clerk</p>
<p>Arrange for the collection/distribution of Floodsax from Parish Council storage facility.</p> <p>Volunteers/Councillors</p>
<p>Contact Vicar and Copperdot manager about possible flooding</p> <p>Parish Clerk</p>
<p>Arrange storage of items moved from the church and Copperdot Studios (where possible)</p> <p>Parish Clerk</p>
<p>Arrange for volunteers to help residents move items to upper floors (where possible)</p> <p>Councillors and Council Chair</p>
<p>Arrange for vulnerable people to be taken to safety or looked after in their homes as appropriate.</p> <p>Individual care providers/family members/emergency services</p>

REMEMBER: NOBODY SHOULD PUT THEIR OWN LIVES IN DANGER. If there is a problem the emergency services should be called.

List of useful contacts

Emergency Services	999
Police non-emergencies	101
NHS non-emergencies	Tel: 111 www.111.nhs.uk
Environment Agency Floodline	Tel: 0345 988 1188 www.gov.uk/check-flood-risk
Norfolk County Council (Highways)	Office Hours – 0344 800 8020 (follow options for Highways) Out of Hours – 0344 800 8009 www.norfolk.gov.uk/roads-and-transport/roads/report-a-problem
Norfolk County Council	www.norfolk.gov.uk
South Norfolk District Council	www.southnorfolkandbroadland.gov.uk
Report a power cut	505
Report a gas leak	0800 111 999
Report a flood	www.norfolk.gov.uk/safety/floods/report-a-flood
Report flooding from sewers	03457 145 145
Met Office	www.metoffice.gov.uk/public/weather
Environment Agency	www.gov.uk/browse/environment-countryside/flooding-extreme-weather
Norfolk Prepared – Grab bag and household emergency plans	www.norfolkprepared.gov.uk/preparing-your-home/
Know Your Flood Risk	www.knowyourfloodrisk.co.uk/flood-advice-guidance
National Flood Forum	www.nationalfloodforum.org.uk/
FloodRe	www.floodre.co.uk/
Association of British Insurers	www.abi.org.uk/Information/Consumers
Association of Drainage Authorities	www.ada.org