

TROWSE WITH NEWTON PARISH COUNCIL

Minutes of the Parish Council meeting, held on 16th June 2025 in The Manor Rooms, Trowse at 7.15pm.

Present: Cllr Bowers (chair), Cllr Owen, Cllr Haynes, Cllr P Greenizan, Cllr Cartner and Cllr Price, Cllr Gorman.

015 (001) APOLOGIES

Cllrs King and A. Greenizan.

016 (002) DECLARATIONS OF INTEREST AND DISPENSATIONS

Cllrs on the Manor Rooms Management Committee, those with allotments, and Trowse School Governors.

017 (003) MINUTES OF THE PREVIOUS MEETING

The minutes of the meeting held on the 16th June were agreed and signed.

018 (004). PUBLIC FORUM

4.1

Written District reports – from Cllr Neal and Cllr Fowler are at end of minutes and website

Written County report – from Cllr Thomson at end of minutes and website

4.2. A resident commented that the work on the telephone box had been completed but the pieces of glass at the top still need to be replaced. It was still thought that the box would make a good library or book swap location.

019 (005) MATTERS ARISING FROM THE PREVIOUS MEETING

Decisions/Actions	Responsible person
May Gurney trees	Clerk to chase again with Forestry Comm (ongoing)
Rotator replacement	Clerk (actioned)
Insurance	Clerk (actioned)
LGR Response	Clerk (ongoing)

It was thought that getting in touch with our local MP might help with regards to the May Gurney tree situation. Clerk to investigate.

020 (006) COMMITTEE UPDATES

6.1 Update from Personnel and Communications committee.

In the absence of Cllr Greenizan, the Clerk gave a brief update which included details of the next newsletter articles, changes to the current staff sickness policy.

6.2 Update from Finance Committee

Cllr Cartner gave an update that included investigations into different savings accounts.

6.3 Update from Open Spaces Committee

Cllr Owen advised that biodiversity works on the Cemetery were paying off as more insects, birds and pollinators have been seen there this year. The annual play inspection will take place this month but it is hoped that as we had a lot of work done last year, there wouldn't be so much to do this year.

- a) Following the decision made at the Open Spaces committee Cllr Owen made the recommendation to approve the cost for the crown reduction of a tree on the Dell allotments. All in favour of this. **Clerk to action.**

021 (007) MANOR ROOMS

Signed:

Date:

Cllr Greenizan gave a brief run down of activities taking place at the Manor Rooms, which included a Flamenco session on the 22nd June. There are also plans to produce an ongoing programme of events. Leesa Barrell, the MRMC rep at the meeting commented from the floor that the MRMC are also in the process of producing a business plan.

022 (008) FINANCIAL MATTERS

10.1 - Agreement of payments for May 2025 – Approved.

10.2 - Agreement of Bank Reconciliation for May 2025 – Approved.

023 (009) PLANNING

a) Applications.

2025/1504 - 32 Russell Terrace Trowse Norfolk NR14 8TQ - Single storey side extension with replacement garage and garden shed. No objections

024 (010) POLICIES AND OTHER ITEMS

10.1 Insurance renewal. Clerk informed members that the renewal had taken place but, in an effort, to ensure that everything had been properly insured and itemised and given that the Manor Rooms building now must be on our policy the cost had gone up. This may mean that over the year budgeted funds for other items may have to be relooked at and amendments made.

10.2 Mega Solar Alliance. The Clerk gave members information about this organisation and forwarded an email that has some more details. Discussion to follow at the next meeting.

024 (011) DATE AND TIME OF NEXT MEETING.

Monday 21st July 2025 @ 7.15pm.

025 (012). To consider a resolution under the Public Bodies (Admission to Meetings) Act 1960 to exclude the press and public for the duration of item 16a in view of the confidential and personal nature of the business to be transacted. If resolved, such items to be dealt after the item that confirms details of the next meeting

12.1 – To discuss and consider actions pertaining to legal advice received. Cllr Greenizan left the room.

Cllr Bowers and the Clerk gave members information regarding recent investigations and discussions about an ongoing matter. Much discussion took place. More advice to be sought from the Council's solicitors.

Meeting closed at 9.42pm

Decisions/Actions	Responsible person
May Gurney trees	Clerk to chase again with Forestry Comm
Allotment tree	Clerk

District Reports June 25

Lisa Neal

Broadland and South Norfolk Design Code:

A reminder regarding the current online consultation relating to the district-wide Design Code for South Norfolk and Broadland,

The consultation will be open until 5.00pm on Monday 23rd June, so there are still three weeks to go until the consultation finishes. Therefore, if you would like to provide comments on the draft Design Code, Assessment Toolkit and/or Broadland Character Assessment, please visit our consultation platform which you can access here:

Signed:

Date:

<https://southnorfolkandbroadland.placechangers.co.uk>

As stated previously, if you wish to discuss this piece of work further or if you have any queries, please contact the Councils' Place Shaping Team on (01508) 533805 or email localplan.snc@southnorfolkandbroadland.gov.uk.

Hornsea 3 – Onshore Converter Station – Progress Report

Attached is a progress report for the Onshore Converter Station for Hornsea Project Three at Swardeston.



HOW03 - OnCS
Progress Report - Apr

Travel Behaviour Survey report for Norfolk:

Transport East's Travel Behaviour Survey Report for Norfolk has now been published.

You can find the full report on our website:

<https://www.transporteast.gov.uk/travel-survey/norfolk/>

This comprehensive document offers invaluable insights into how residents across Norfolk travel, their reasons for transport choices, and the barriers they face in adopting more sustainable methods. The findings can play a critical role in guiding transport planning and policy development across the area.

Map of renewable energy schemes:

We have produced an interactive map which displays the location of renewable energy schemes such as solar farms and battery energy storage systems (BESS), granted consented and proposed as a Town and Country Planning Application (TCPA's), (we have also included screening opinions) which are determined by us as the Local Planning Authority and the location of the Nationally Significant Infrastructure Projects (NSIP's) determined by the Secretary of State.

You can find the map on our website or follow the link below:

[Renewables mapping | Broadland and South Norfolk](#)

When you first visit, a pop up on how to use the map will appear, and to view the details of a specific site you need to zoom in and click within the site boundary which will give you a description and provide the application number and a link to the application, if you click on view it will take you to that planning application.

If you view this, you'll realise how many renewable energy projects are coming forward in South Norfolk.

Whitlingham Water Recycling Centre:

South Norfolk Council, Broadland District Council and Norwich City Council, Joint Position Statement April 2025

I told you a few months ago that Anglian Water had advised us that Whitlingham Water Recycling Centre (WWRC) is at capacity and that no more planning permissions should be issued without the imposition of the following condition:

"Prior to occupation written confirmation from Anglian Water must be submitted confirming the upgrades at Whitlingham Trowse water recycling centre have been completed, and there is sufficient headroom to accommodate the foul flows from the development site"

Officers of Norwich City Council, Broadland District Council and South Norfolk Council have carefully considered the request and have discussed the implications of the situation with AW and with the Environment Agency.

Signed:

Date:

The Councils will not impose the requested condition, which it considers to be flawed. For full details you can follow the link below:

[Whitlingham Water Recycling Centre | Broadland and South Norfolk](#)

RTPI East of England Awards for Planning Excellence 2025:

South Norfolk and Broadland Councils have been shortlisted for the Planning Authority of the Year and the Greater Norwich Local Plan as the Best Plan in the above awards.

Planning:

There have been so many changes with Planning and there are even more coming!

Consultations on:

- Planning Committees
- BNG and smaller sites
- BNG and NSIP's (Nationally Significant Infrastructure Projects) on removing statutory requirement for a formal stage of pre-app consultation
- Speeding up build out rates
- National Scheme of Delegation
- Spatial Development Strategies

A duty is placed to prepare SDS's

Creation of a Spatial Development Board

Document that sets out strategic policies for the use and development of land

Used by Mayor??

Will not allocate sites may state an area to be developed

Affordable Housing.

We're incredibly proud to have delivered 333 new affordable homes in 2024/25, exceeding our target of 169.

This is a testament to our commitment to ensuring residents in our district have access to quality, affordable housing.

These are not just homes to rent or part buy, work has just started on a scheme in Harleston, this exciting new independent living development will feature 91 flats and 16 bungalows, providing safe and supportive homes for those maintaining their independence with care.

East Pye Solar:

Have published their Statement of Community Consultation (SoCC) for East Pye Solar.

The SoCC provides an overview of their consultation process for the upcoming Phase Two consultation, including who they will consult, what they will consult on, how they will consult, and how respondents can participate.

You can view the SoCC [via this link](#).

The Phase Two consultation will run for seven weeks, taking place between Wednesday 18 June and Wednesday 6 August 2025.

The nearest site to us is in Brooke, and they will be holding a drop in session on Friday 11 July 2025, 14:30 – 19:30 – Brooke Village Hall, Norwich Road, Brooke, Norwich, NR15 1AB.

Signed:

Date:

Remote Attendance:

Attached is the link for the publication on the Government's consultation response permitting remote attendance and proxy voting in local authorities.

This does include Parish Councils.

You can access the full response by following the link below.

[Remote attendance and proxy voting in local authorities: consultation results and government response - GOV.UK](#)

GNLP:

Map on the GNLP website which shows where development is proposed in the Local Plan.

Link below:

[Greater Norwich Site Allocations Interactive Map](#)

East Norwich Strategic Regeneration Area:

The City Council are making a renewed effort to progress redevelopment of sites in East Norwich. This includes the May Gurney site.

SNC intend to resume working with the City Council although the vast amount of work will be led by the City Council, who backed by Homes England, will be employing consultants.

Nicola Fowler:

Local Government Reform Update

The South Norfolk Working Party looking at Local Government Reform are still going through the process of drawing together information for a more detailed business proposal backing the two unitary authority model, which will be submitted in September. The draft drawn up by the consultants on behalf of South Norfolk District Council will be put to the Group at the end of July for review.

For more information on the South Norfolk Council's position please click on the following link:

[South Norfolk Council: Local Government Reorganisation \(LGR\) in Norfolk | Broadland and South Norfolk](#)

Labour Chair of the Council

Councillor Deborah Sacks is the new Chair of South Norfolk DC. We think it is the first time that a member of the Labour Party has been appointed as Chair of the Council.

Cllr Sacks' chosen charity for the year is the Ted Ellis Trust as she is keen to emphasise our countryside in South Norfolk and environmental issues. As part of this, Cllr Sacks is intending to visit all the wildlife reserves in the area, including Whitlingham Broad, during her year in office.

Members Grant

I am in consultation with the Trowse History Society over funding from my Members' grant allocation.

County Report

Vic Thomson

Devolution and Change

Up to £29 million per year could be saved by having fewer councils in Norfolk, according to new figures.

The figures are in the county council's draft interim submission for local government reorganisation in Norfolk, which was published Tuesday, 4 March.

Signed:

Date:

The county council's initial work suggests that having one council would save the most, followed by smaller savings for two councils. Having three or more would cost more money.

At the moment, Norfolk is what's known as a two-tier area, with eight councils:

- a county council, which is responsible for key services such as highways and transport, adult social care and children's services
- seven district councils, which provide services such as bin collections, leisure and housing.

The Government wants to see all eight councils replaced with fewer, unitary councils - which are responsible for all services in their area.

Norfolk County Council and the seven district councils were invited by the Government to submit interim proposals on 21st March and then develop detailed proposals by 26th September.

The council's draft interim submission report indicates that having one unitary council in Norfolk would save a recurring £29 million per year and a total of £120 million over five years, repaying its startup costs within a year. Having two would save a recurring £9.6 million per year after five years and a total of £16.8 million over five years, as it would take more than three years to repay startup costs. Having more than two would cost more money than the current arrangement.

County council leader Councillor Kay Mason Billig said: "People in Norfolk deserve to have the most cost effective and efficient form of local government, with strong links to our communities.

Initial calculations show we can save millions of pounds that can be reinvested in better services, if we do this right.

That's why we are determined to be guided by the data, to develop the best possible proposal by September. Our interim submission sets out our thinking so far.

There are a number of issues to explore and it's too early to draw lines on any maps.

The council's scrutiny committee considered the report on 12th March, before the cabinet finalises it on 18th March.

The draft interim submission report highlights a range of potential benefits from having a single unitary council system, including:

- ending confusion - people would know that one council would deliver all services in their area.
- delivering value for money - with fewer sets of senior officers, councillors and council headquarters, freeing up money to invest in services.
- joining up services, to make them more effective - such as bin collection and waste disposal and enabling housing and social care to work more closely together;
- ensuring strong local links, through close working with town and parish councils, or local boards.

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- Seven district councils, which provide services such as bin collections, leisure and housing.

The Government wants to see all eight councils replaced with fewer, unitary councils - which are responsible for all services in their area.

The feedback form will be available from 23 April to 20 May. Views expressed will help shape the county council's proposals, with further engagement planned when a preferred option is identified.

A final proposal must be submitted to the Government by 26th September, before ministers take a final decision on the future shape of local government in Norfolk.

Signed:

Date:

You can find out more about local government reorganisation at www.norfolk.gov.uk/LGR and by subscribing to the county council's email bulletin, Your Norfolk Extra - <https://newsupdate.norfolk.gov.uk/p/7MO4-6FD/yournorfolkextra?source=ncchome>.

Member Engagement Working Group (MEWG) meetings are being held fortnightly and all agendas and minutes from these meetings are available for you to view on your Councillor Portal. The Portal also contains information on both devolution and LGR and can be accessed from the following link - [Councillor portal - Devolution and LGR](#).

VJ Day on 15 August to mark the occasions Norfolk County Council is offering communities the chance to close their road free of charge for celebrations.

The anniversaries this year will be a time for reflection and celebration, and an opportunity for the nation to come together to honour and pay tribute to those that lived through and served during Second World War. The days will mark the end of World War II in Europe (VE Day) and Japan surrendering in the Far East, officially marking the end of the Second World War (VJ Day).

Communities across Norfolk can join the national celebrations by hosting their own street party between Saturday 3 and Monday 5 May 2025 (VE80) or between Friday 15 and Sunday 17 August 2025 (VJ80).

Street parties are a great way for communities to come together to mark the commemorations.

To support these celebrations, Norfolk County Council has agreed there will be no charge for VE80 and VJ80 street party road closures. To be eligible for the fee waiver, the road closure must be planned for the sole purpose of holding a celebration street party in a residential area.

The deadline for applications is as follows:

VJ80 - Friday 18 July 2025

To find out more information visit the Norfolk County Council website: [Street Parties for the 80th Anniversaries of Victory in Europe \(VE80\) and Victory over Japan \(VJ80\) - Norfolk County Council](#)

Residents and visitors to Norfolk are being asked to help reduce the risk of wildfires in the county, as the county has already seen an increase in spring grassland and forest fires.

With more people heading outdoors over the Easter holidays, Norfolk Fire and Rescue Service is asking the public to be vigilant and report fires quickly.

Nationally, there have been several large wildfires and the National Fire Chiefs Council say above average temperatures and below average rainfall has heightened the risk.

In March, Norfolk Fire & Rescue Service attended 17 fires in the open, which is higher than usual for this time of year. Many of them were deemed to have been deliberately ignited and involved grassed areas and woodland. The incidents were spread right across the county, including King's Lynn, Gorleston, Reepham and Norwich. Crews also attended 13 outdoor fires, involving grassland, in February.

Crews have also attended several accidental outdoor fires this April, including one involving discarded cigarettes and another with a barbecue that set fire to a house.

Chief Fire Officer Ceri Sumner said: "While the risk of wildfires is higher due to a lack of rainfall and higher temperatures, it is disappointing to see that so many of these incidents were deliberate. Fires are devastating for our habitats and pose great risk to the safety of our communities. Small fires can easily and quickly spread, posing risk to the county, its people and our firefighters.

"Warmer and drier conditions elevate the risk of fires spreading, so it is really important that if people see even just a small fire they call 999 quickly. Downloading the What Three Words app also helps us if it is a woodland or remote location, as the data callers provide allows us to pinpoint exactly where the incident is quickly."

As well as deliberately ignited fires, weather conditions increase the risk of accidental fires starting.

Simple steps residents can take to help reduce the risk of wildfire include:

Signed:

Date:

Not using portable barbecues, which can accidentally set light to the ground and escalate quickly.

- Safely disposing of smoking materials such as cigarettes and matches, ensuring they are fully out.
- Disposing of rubbish in bins or taking it home. Glass bottles can pose a fire risk when discarded due to sunlight on the glass.

If you notice any suspicious behaviour or see someone intentionally starting a fire, contact the Police immediately or report the information anonymously to Crimestoppers on 0800 555 111. If you see a fire, call 999 immediately.

The brand-new Norwich Park & Ride service is set to launch this month with a number of key enhancements for residents and visitors to enjoy, along with free travel for everyone on the first day of operation.

Norfolk County Council selected two operators to run the services following the re-tendering process at the end of last year. The process was carried out with the objective of running the services from all five sites with no subsidy from the council.

From Sunday 30 March, First Bus will operate services from Airport, Thickthorn and Sprowston while Simonds will provide the service for Harford and Postwick.

The new service will offer:

- Earlier journeys in the morning
- Later journeys into the evening
- Increased frequency at most sites
- Sunday services at all sites
- Airport, Thickthorn and Sprowston services will have zero emission buses
- Continued low fares thanks to BSIP funding

The Norwich Park & Ride service is an important part of our transport plan for Norfolk and it gives people a great value and greener option for getting into Norwich. During these difficult financial times we made it our ambition to find a solution so that this service could be run without any subsidy, and we've not only achieved that, but we're also giving people what they asked for from the service which is earlier and later buses and Sunday services."

And then on the first day of service - Sunday 30 March - residents will be able to enjoy free travel from all sites, excluding Costessey as this is not a new service.

Norfolk County Council's annual spring and summer road surface dressing programme is due to start next Monday 7 April and will see Norfolk's roads get a new seal to help prevent potholes forming and extending the life of roads with a new skid-resistant surface to reduce the risk of accidents. The work will continue through until September, to take advantage of the warmer weather.

This year 320 miles of Norfolk roads will be dressed, up from 280 miles last year thanks to extra funding received from the Department for Transport for highways maintenance this year.

The programme will target high tourism areas and main roads first, so they are complete before the start of the busy summer season. The total programme will cost around £12 million and is a proven pro-active approach to highways maintenance.

Last year, Norfolk was the top performing county council in the country when it came to road repairs. According to Department of Transport statistics, Norfolk County Council fixed 92pc of repairs reported during 2023/24, and in the same year Norfolk County Council achieved first place overall in the National Highways and Transportation customer satisfaction survey.

Surface dressing uses a waterproofing seal which consists of a thin layer of bitumen and stone chippings which is laid onto the road. This helps prevent water penetration and reduces the number of potholes forming when it freezes.

Signed:

Date:

People living along the routes which are due to be treated will receive notification a day or two before the crews arrive. They will be asked not to park on the road on the day of the surface dressing work, or on the following day when surplus chippings will be swept up. People are urged to drive slowly and considerately across the new surface until it is bedded in, and Highway Teams return to sweep up the loose chippings. This is because the passage of vehicles over the new surface plays an important part in helping the new surface to settle in.

A 20mph speed restriction is imposed during work and on freshly laid surface dressing for safety reasons.

Trading Standards

Successes including tackling tobacco and alcohol sales to children and removing dangerous electrical items from sale have been highlighted in a report detailing the work done by Norfolk's Trading Standards team to keep consumers safe across the county over the last year.

"Whether it's getting counterfeit vapes removed from sale, tackling unsafe electricals which can increase fire risk or ensuring pubs are serving full measures, the work of our Trading Standards officers over the last year has made a real difference to public safety both in Norfolk and beyond," said Norfolk's Chief Fire Officer Ceri Sumner, whose fire service remit includes Trading Standards.

Over the last year, Norfolk County Council's Trading Standards team has:

- Led a project across Eastern England to examine the safety of lithium-ion batteries and chargers sold online, resulting in the removal of 1,813 unsafe items from an online marketplace. More than half of the items test-purchased were found to be unsafe, risking electric shock, fire or explosion
- Concluded eight formal investigations relating to shops selling vapes to minors, illegal tobacco and vapes and rogue tradespeople. This work resulted in five prosecutions
- Worked with partners including police and local councils to address the problem of illegal vapes, obtaining closure orders from the courts where traders persist in selling illegal vapes or selling to minors
- Calibrated more than 25,000 pieces of equipment and verified weighing and measuring instruments for local, national and international businesses- generating income which has been invested back into the vital consumer safety work of Trading Standards
- Sought to protect people from fraud, scams and rogue traders by raising awareness, working with vulnerable people and introducing more No Cold Calling Zones
- Maintained the Trusted Trader Scheme so that Norfolk's residents can find reliable and trustworthy tradespeople, supporting the local economy to add revenue of £555k between April and December 2024
- Undertaken a sampling project to check that restaurants are correctly following allergen procedures, so that consumers are not put at risk of undeclared allergens, such as peanuts, in their meals
- Removed from sale unroadworthy cars and children's toys which failed consumer safety checks, including flammability tests

As well as the above they have also dealt with animal disease outbreaks in recent month, including the blue tongue virus and avian flu outbreaks.

Norfolk County Council's Trading Standards team works very closely with a range of partners, including colleagues in Norfolk Fire & Rescue Service. Increased collaboration over the last two years has seen fire investigators and TS officers work together to identify products which have caused house fires and drive forward work to get them removed from sale. They have also partnered on battery safety and electric blanket safety sessions for the public and the joint work was highlighted as a shining example of safety collaboration by The Office of Product Safety and Standards.

Due to a national shortage of qualified Trading Standards officers, apprentices have been recruited in two cohorts over recent years, in 2022 and 2024, ensuring that Norfolk will continue to have experts not just now and into the future to fulfil the council's statutory duties.

Signed:

Date:

Building on this work, Trading Standards bosses submitted their service plan for 2025-2026 for approval by Norfolk County Council's Cabinet on 7 April.

It's highlighting the key areas for the year ahead, focusing on:

- Responding to business and consumer vulnerabilities
- Environmental protection, ensuring: businesses are supported to comply with new green legislative requirements, and the service operates in a manner to support the council's net-zero ambitions
- Investment in our workforce to develop a resilient service able to respond to a continually developing legal landscape
- Development of our service in response to the Food Standards Agency's new Food Standards Delivery Model
- Continued integration with Norfolk Fire and Rescue Service to realise improved services for businesses and communities and inhouse efficiencies
- Development of our commercial services and chargeable activities: increasing our income, primarily through our calibration and chargeable business advice functions to reduce our reliance on grant funding. This will include relocation of our Calibration Centre and the implementation of a webshop to increase calibration business and efficiency

Weed Treatments

- This year we received additional funding to undertake an additional weed treatment. So, this year we will be undertaking 2 weed spraying treatments
- The first is programmed to start on 19th May.
- I would anticipate the 2nd weed spray to be August / September but will depend on weed growth observed

Urban Grass Cutting

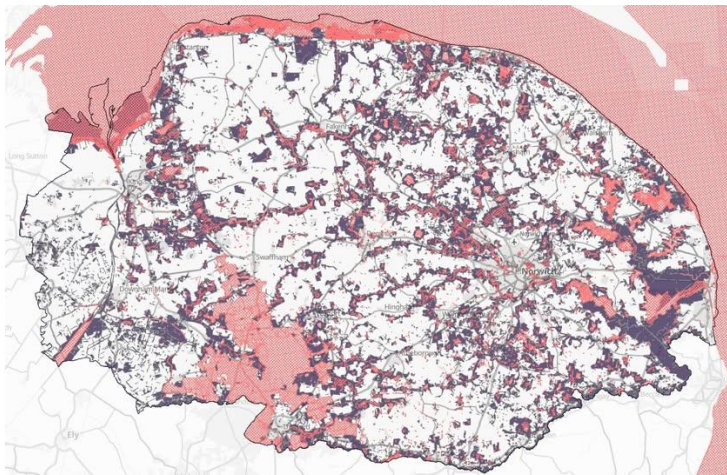
- We undertake 4 urban cuts.
- The first urban cut started on 7 April and will broadly be completed now.
- The 2nd cut is programmed to commence on 19 May.
- The remaining 2 cuts will be scheduled based on levels of growth experienced in the summer period, although this likely to be July and September respectively.

Rural Grass cutting

- This year we have received additional funding in order to undertake an additional cut.
- So, this year we will be undertaking 3 rural cuts on A&B class roads, 2 rural cuts C&U class roads + a visibility cut.
- The first rural cut on all roads started on 7 April and will broadly be completed now.
- The remaining 2 cuts will be scheduled based on growth experienced in the summer period.
- Since April last year, we've been collaborating with mobile analysts Streetwave by using devices in some waste collection vehicles to survey the quality of mobile network coverage from the four main UK providers: EE, O2, Three and Vodafone.

Signed:

Date:



🔍 Have you seen our Local Habitat Map?

We want to know what we what you think it should contain!

Our consultation that is currently running seeks public input on Norfolk's Local Nature Recovery Strategy (LNRS). 🐦

The strategy aims to:

🌳 restore and enhance nature.

🌱 map areas of potential importance for nature and the actions that could achieve this.

🌹 reflect the needs and views of local communities, stakeholders, and experts.

To take part and find out more visit https://orlo.uk/LocalNatureRecoveryStrategy_Znu00

FTTP

The new utility. It has been an up and down ride getting rural fibre networks! At least 4 firms around my division.

We are now facing the roll out, causing a lot of TROs.

Hopefully by end of Spring to Early Summer the roll to residents will begin.

These themes will continue into the new year

Mobile signals

- Since April last year, we've been collaborating with mobile analysts Streetwave by using devices in some waste collection vehicles to survey the quality of mobile network coverage from the four main UK providers: EE, O2, Three and Vodafone.
- This has given us some excellent data, helping to build a good picture of coverage right across the county, but we can make this even more accurate by hearing about your experience with mobile coverage in Norfolk.
- So next time you're at home and get frustrated that your local chippy can't hear your takeaway order, or your phone cuts out on what should have been a nice conversation with a friend, take some time to complete our anonymous [mobile experience form](#).
- You can read more about the project and visit our mobile coverage checker to see which operator offers the best service in your area by [clicking here for the project's webpage](#).

Scams

- Cold Calling Alert - Telephone cold calls regarding 'loft insulation'
- Cold Calling Alert - Doorstep Cold Callers offering roof cleaning
- Cold Calling Alert - Further reports of doorstep Cold Callers offering to purchase gold
- Scam Alert - Emails claiming 'your iCloud storage is full'

Signed:

Date:

- News Alert - Protect your online accounts
- Information Alert - Be aware of misleading adverts for eVisa
- Scam Alert - Be aware for fake QR codes
- Scam Alert - Online surveys to receive high value items
- Rogue Trader Alert - Doorstep cold callers offering to clean driveways
- Scam Alert - Telephone cold calls claiming to be from 'the council disrepair team'
- Cold Calling Alert - Telephone cold calls asking about Life Insurance
- Scam Alert - Telephone cold calls claiming to be 'bank security department'
- Rogue Trader Alert - Doorstep cold callers offering to lay gravel
- Cold Calling Alert - Doorstep cold callers offering roofing work
- Information Alert - Avian Influenza confirmed, and controls put in place at a premises near Wymondham, Norfolk
- Rogue Trader Alert - Doorstep cold callers offering house and garden maintenance
- Cold Calling Alert - Doorstep cold callers offering exterior cleaning

Signed:

Date: